PTO/SB/22 (12-04)

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FY 2005 (Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818).)	Docket Number (Option 36992.00077 [187]	nal)
Application Number 09/841,710	Filed April 24, 2001	
For INTEGRATED SERVICE MANAGEMENT SYSTEM		
Art Unit 2143	Examiner Jeffrey C. Pwu	
This is a request under the provisions of 37 CFR 1.136(a) to extend the period for fi application. The requested extension and fee are as follows (check time period desired and entertail the period		
Fee	Small Entity Fee	.,
☐ One month (37 CFR 1.17(a)(1)) \$120	\$60	\$ <u><120.00></u>
☑ Two months (37 CFR 1.17(a)(2)) \$450	\$225	\$ <u>450.00</u>
☐ Three months (37 CFR 1.17(a)(3)) \$1020	\$510	\$
Four months (37 CFR 1.17(a)(4)) \$1590	\$795	\$
Five months (37 CFR 1.17(a)(5)) \$2160	\$1080	\$
Applicant claims small entity status. See 37 CFR 1.27.	·	
A check in the amount of the fee is enclosed.		•
Payment by credit card. Form PTO-2038 is attached.		
☐ The Director has already been authorized to charge fees in this applic	ation to a Deposit Acco	unt.
The Director is hereby authorized to charge \$330 and any other fees overpayment, to	which may be required,	or credit any
Deposit Account Number <u>05-0150</u> . I have enclosed a duplicate copy of WARNING: Information on this form may become public. Credit card information and authorization on PTO-2038	rmation should not be in	cluded on
Lam the applicant/inventor.		
assignee of record of the entire interest. See 37 CF	R 3.71	
Statement under 37 CFR 3.73(b) is enclosed. (Feb. 1997)	orm PTO/SB/96).	
		500/4
attorney or agent under 37 CFR 1.34. 308/11	/2005 SDENBOB1 00000099	050150 098417
Registration number if acting under 37 CFR 1.34.	:1252 330.00 DA August 5, 2005	· · ·
Signature	Date	
Marc A. Sockol	(650) 856-6500	
Typed or printed name NOTE: Signatures of all the inventors or assignees of record of the entire interest or their repres	Telephone Number	nit multiple forms if

more than one signature is required, see below.

☐ Total of one form is submitted.

This collection of information is required by 37 CFR 1.136(a). The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 6 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETEDFORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.